Terms of Use

We take great pride in the time and service we provide to our patients. We take your time very seriously and are committed to serving you with the highest level of respect, integrity and in the most cost-effective manner.

While some patient cancellations are inevitable, cancellations with less than 24-hours notice, missed appointments (no-shows) or being late for the whole appointment, is a great expense to our organization

Our cancellation/refund policy:

- **You will be charged $25** for each appointment cancellation with less than 24-hour notice and each no-show appointment
- **We regret that we cannot be responsible for any loss or damage of personal articles.** Please keep all valuables with you during your visit.
- **Series purchases and Spa Packages are non refundable.**
- **Treatments purchased by one client cannot be transferred to another client.** All packages are considered as one item in which individual treatments cannot be separated, refunded or transferred; however, mutually agreeable substitutions can be made and approved 24h prior to the scheduled appointment.
- **Gift certificates do not expire.** Please present the gift certificate at the time of the appointment or retail purchase. Gift certificates will not be replaced if lost or stolen and will not be refunded.

I have read and understand the above Terms of Use Policy. As an active patient of Century MedSpa, I will adhere to this policy and will be financially responsible for any fees incurred as a result of this policy.

_____	_____	_____
Patient Print Name	Signature	Date